

Mitsis Royal Mare Thalasso Resort ★★★★★



The luxurious five-star Aldemar Royal Mare Luxury Resort and Thalasso hotel is located on the north coast of Crete, in the area of Anissaras, on the very seafront. Hotel Aldemar Royal Mare Thalasso is focused on a calm, peaceful holiday. Luxurious bungalows and exclusive rooms, surrounded by a picturesque garden and many pools, are distinguished by absolute elegance and high comfort, have high-quality furniture, luxurious linens, exclusive bath amenities and modern technical equipment. 97 rooms have direct access to the center of thalassotherapy, 10 rooms are specially equipped for guests with reduced mobility. Most of the rooms have access to shared block pools. The hotel's upscale restaurants offer modern and traditional culinary specialties, rich in nutrients and natural ingredients, a wholesome combination of products and creative creations, soft drinks and infusions, individual and gluten-free menus. The real pearl of the hotel is the Royal Mare Thalasso thalassotherapy center covering an area of 4,500 square meters and is one of the top ten thalassotherapy centers and has been awarded the title of the best thalassotherapy center in the world eight times. Highly qualified specialists will provide guests with nutritionist advice, exclusive French cosmetic products, massages, thalassotherapy treatments and beauty center treatments. The hotel offers many opportunities for outdoor activities - a large selection of water activities, water polo, beach volleyball, water sports center, diving and fitness center. Tennis Club Aldemar consists of 7 earth courts, the main court is equipped with stands for 250 people. One training court with a wall. The club offers a variety of services, including a seating area with a TV, changing rooms, toilets, a shop with professional equipment, a partly covered veranda and parking. Well-maintained private sandy beach under the control of certified lifeguards, has comfortable sun loungers and umbrellas, showers and changing rooms, a toilet and a gazebo on the beach. For children, the hotel provides an outdoor swimming pool, a playground, a special children's menu in the children's restaurant "Aldy", clubs for children and teenagers with a rich program of entertainment and educational activities.

Mitsis Royal Mare Thalasso Resort Description

Type: Hotel

Rooms: 384

Arrival: 14:00

Departure: 12:00

Location: Beach

Buildings: 0

Built: 1997

Renovation of buildings: 2007

Renovation of rooms: 2007

Credit cards:

American Express

Visa Card

Master Card

Internet:

www.aldemarhotels.com

Location

Airport: 23 KM(Heraklion)

City center: 25 KM(Heraklion)

Nearest town/Village: 2 KM(Hersonissos)

Attractions

Aquarium: 10 KM (Cretan Aquarium)

Bar: 2 KM

Business location: 25 KM

Marina: 25 KM

Nightlife: 2 KM

Shopping mall: 2 KM

Water park: 12 KM

Meal type

BB - Bed & Breakfast

HB - Half Board

FB - Full Board

AI - All Inclusive

MAIN RESTAURANT SYMPOSSIO

Early Breakfast: 07.00-07.30 (Continental)

Breakfast: 07.30-10.00 (American Buffet)

Lunch: 12.30-14.30 (Buffet; Salads, sauces, cold and hot appetizers, main dishes, culinary show, choice of dessert, ice cream, fresh seasonal fruit; drinks: Water, local wine, Greek beer, soft drinks, juices (maintenance))

Dinner: 18.30-21.15 (Buffet; Salads, sauces, cold and hot appetizers, main dishes, culinary show, choice of dessert, ice cream, fresh seasonal fruit; drinks: Water, local wine, Greek beer, soft drinks, juices (maintenance))

RESTAURANT EL GRECO

VIP Breakfast: 08.00-11.00

THEMATIC EVENING: 19.30-23.00 (once a week on Thursday; 1 Thematic evening for a minimum stay of 7 nights; reservation required, Water, local wine, Greek beer, soft drinks, juices (maintenance))

SNACK BAR ALLEGRO

Coffee time: 11.30-12.30 (Filter Coffee, espresso and espresso drinks, instant coffee, Greek coffee, water, soft drinks, low-calorie drinks, herbal and fruit tea, juices; assortment of sweets)

Lunch: 12.30-15.00 (Street Food; Water, local wine, Greek beer, soft drinks, juices (maintenance))

Snacks: 15.30-17.30 (Healthy snacks, tortillas, Sandwiches, assortment of sweets)

A LA CARTE RESTAURANTS

Dinner: 19.00-00.00 (Menu of 3 dishes (assortment of serving tables is not included) Preliminary booking at the guest service; Water, local wine, Greek beer, soft drinks, juices (maintenance))

MAIN BAR MINOS

Operating hours: 18.00-23.00 (Filter Coffee, espresso and espresso drinks, instant coffee, water, soft drinks, herbal and fruit tea, a glass of wine, draft beer, juices, brandy, ouzo, crayfish, imported alcoholic beverages. (Champagne and cognac are not included))

POOL BAR CALYPSO

Operating hours: 10.15-17.45

Coffee time: 11.30-12.30 (Filter Coffee, espresso and espresso drinks, instant coffee, Greek coffee, water, soft drinks, low-calorie drinks, herbal and fruit tea, juices; assortment of sweets)

Snacks: 15.30-17.30 (Healthy snacks, tortillas, Sandwiches, assortment of sweets)

BEACH BAR KIOSK & Beach Deck

Operating hours: 10.15-17.45 (Filter Coffee, espresso and espresso drinks, instant coffee, Greek coffee, water, soft drinks, herbal and fruit tea, juices, granite, a glass of wine, draft beer)

THALASSO PACKAGE (ELEMENTS AI DINE AROUND program options)

Operating hours: 10.00-18.00 (Mon-Sat)

1 x Relax Massage - 25'

1 x Aqua Royal (Hydrotherapy)- 30'

1 x Hydro Jet Bath (Hydrotherapy)- 20'

Free use of the sauna, hammam and fitness room for guests over 16 years old.

Valid for a minimum stay of 7 nights.

SPORT

Free water sports (skateboarding, canoeing, pedals)

Tennis (free of charge: 4 tennis courts)

Squash (free of charge, upon reservation)

Free yoga lessons and Pilates

NOTES

Some departments or services may operate periodically, depending on weather conditions.

Juices are not fresh.

Local alcoholic drinks: raki, ouzo, brandy.

International alcoholic drinks and spirits (except champagne): liquor, gin, vodka, rum, tequila, whiskey.

All drinks are listed in each department's catalogue.

Every guest is entitled to 2 drinks each time.

For safety reasons, drinks around the pools and beach, must be served in plastic containers.

Underage children (under 18 y.o.) are not allowed to consume alcohol.

Smoking is prohibited in all internal areas of the hotel (restaurants, bars, public spaces).

Dress code: Smart casual (no shorts, sleeveless t-shirts, etc.) in all restaurants – bars during dinner (As an exception, bermuda trousers are allowed)

Wearing an all-inclusive bracelet is obligatory in order to be served. The bracelet must be returned to the reception on departure day. Lost bracelets have to be immediately reported to the reception, in order to receive news (at extra) charge.

Services

Free of charge

Reception. Butler service. Air conditioning public areas. Safe deposit box at reception. Welcome drink. Disabled facilities. Wake - up service. Elevators. Express check - in. Express check - out. Wireless internet in public areas. Throughout the hotel Parking. Open air terrace. Luggage storage. Non Smoking area. Non Smoking rooms. Russian speaking staff. 360 Photo tour. <http://www.visualhotels.com/index.php?hotel=806> Room cleaning. 7 days a week Change of towels. on request Change of sheets. every 3 days Gym. Indoor Pool. Jacuzzi

Charge

Room service. ATM machine. Banquet facilities. Conference facilities. Boutiques. Mini market. Currency exchange. Doctor on call. Fax. International newspapers. Hairdresser. Internet corner. Spa facilities. Royal Mare Spa & Thalasso Center Master Card. Diner's Club. American Express. Visa Card. Sauna. Massage.

Pools

- **Outdoor children's pool** Fresh water
- **Outdoor central swimming pool 1** Fresh water
- **Outdoor central swimming pool 2** Fresh water

Restaurants and bars

• **Candia restaurant**

A la carte | Cuisine type Gourmet | Air conditioning | Dress code | Reservation required | Non smoking | Operating hours 19.00-01.00

• **El Greco restaurant**

Cuisine type Greek | Air conditioning | Dress code | Reservation required | Non smoking | Operating hours 19.00-01.00 (open 1-2 times during the week)

• **Sushi Bar - Ya Sushi restaurant**

Operating hours 19.00-01.00 | Air conditioning | Dress code | Reservation required | Non smoking

• **Symposio central restaurant**

Buffet | Operating hours 07.00-10.00, 18.30-21.15 | Air conditioning | Dress code | Non smoking

• **Kalypso pool bar**

Operating hours 10.15-17.45

• **Minos lobby bar**

Operating hours 18.00-01.30

• **Elements pool bar**

Operating hours 10.15-23.00

• **Allegro snack bar**

Operating hours Self-service: 10.00-18.00 / Pizzeria: 15.00-17.30

• **Albatros beach-restaurant**

A la carte | Operating hours 10.00-18.00 | Air conditioning | Reservation required

Beach

Free of charge

Sand & pebbles. Towels. free of charge Sunbeds & umbrellas. free of charge Directly on the beach

For children

Free of charge

Playground. Babycot. on request Playroom. High-chairs. Pool for children. Mini-club 4-12 years old (10.00-18.00)

Charge

Babysitting on request. Special menu.

Entertainment

✓ Free of charge

TV room. Video room. Animation. Thematic nights. Shows & musicals. Pool games

Sport

✓ Free of charge

Aerobics. Aqua aerobics. Beach volley. Gym. Ping pong. Water activities

✓ Charge

Billiards. Diving. Fitness center off-site. Golf. Parasailing. Squash court. Tennis court. Tennis professional. Water sport center. Water skiing. Windsurfing.

SPA procedures

✓ Charge

Massage. Aromatherapy. Hydrotherapy. Reflexology. Face & body masks. Body scrubs. Pedicure. Manicure. Hairdresser's.

SPA

✓ Free of charge

Gym. Indoor pool

✓ Charge

Sauna. Hammam. Jacuzzi. Solarium.

Services for people with disabilities

✓ Free of charge

Accessible baths. Adapted room doors. Elevator access to all levels. Public areas wheelchair accessible for disabled . Ramp access

Rooms at Mitsis Royal Mare Thalasso Resort

▾ Bungalow VIP Sharing Pool Upper Floor

Book

Area: 30

max. pax.: 3 /min. pax.: 2

View:

Smoking allowed: no

<p>Vip bungalow rooms located on the upper floors. They have two single beds or a double bed on request. An extra sofa bed can be installed to accommodate a third person. The marble bathroom has a bathtub, hairdryer and magnifying mirror. Furnished balcony and access to a sharing pool in several rooms.
</p>

✓ Free of charge

Central, individually controlled A/C 15.05-15.09 , Arrival gift fruits, a bottle of wine & mineral water , Satellite TV , TV Russian channel , Hairdryer , Safe , Internet Wi Fi , Shower , Bath tub , Balcony/terrace , Tiled floor , Tea & Coffee making facilities , Bathrobe , Slippers , ex.bed-Sofa bed , Other sharing pool

✓ Charge

Mini-bar , Phone , Room service

▾ Bungalow VIP Sharing Pool Upper Floor for Single Use

Book

Area: 30

max. pax.: 1 /min. pax.: 1

View:

Smoking allowed: no

<p>Vip bungalow rooms located on the upper floors. They have two single beds or a double bed on request. The marble bathroom has a bathtub, hairdryer and magnifying mirror. Furnished balcony and access to a common pool in several rooms.
</p>

✓ Free of charge

Central, individually controlled A/C 15.05-15.09 , Arrival gift fruits, a bottle of wine & mineral water , Satellite TV , TV Russian channel , Hairdryer , Safe ,

Internet Wi Fi , Shower , Bath tub , Balcony/terrace , Tiled floor , Tea & Coffee making facilities , Bathrobe , Slippers , ex.bed-Sofa bed , Other sharing pool

✓ Charge

Mini-bar , Phone , Room service

▼ Bungalow VIP Premium Sharing Pool Ground Floor

Book

Area: 30

max. pax.: 3 /min. pax.: 2

View:

Smoking allowed: no

Vip premium rooms located on the lower floors. They have two single beds or a double bed on request. An extra sofa bed can be installed to accommodate a third person. The marble bathroom has a bathtub, hairdryer and magnifying mirror. Furnished balcony and access to a sharing pool in several rooms.

✓ Free of charge

Central, individually controlled A/C 15.05-15.09 , Arrival gift fruits, a bottle of wine & mineral water , Satellite TV , TV Russian channel , Hairdryer , Safe , Internet Wi Fi , Shower , Bath tub , Balcony/terrace , Tiled floor , Tea & Coffee making facilities , Bathrobe , Slippers , ex.bed-Sofa bed , Other sharing pool

✓ Charge

Mini-bar , Phone , Room service

▼ Bungalow VIP Premium Sharing Pool Ground Floor for Single Use

Book

Area: 30

max. pax.: 1 /min. pax.: 1

View:

Smoking allowed: no

Vip premium rooms located on the lower floors. They have two single beds or a double bed on request. The marble bathroom has a bathtub, hairdryer and magnifying mirror. Furnished balcony and access to a common pool in several rooms.

✓ Free of charge

Central, individually controlled A/C 15.05-15.09 , Arrival gift fruits, a bottle of wine & mineral water , Satellite TV , TV Russian channel , Hairdryer , Safe , Internet Wi Fi , Shower , Bath tub , Balcony/terrace , Tiled floor , Tea & Coffee making facilities , Bathrobe , Slippers , ex.bed-Sofa bed , Other sharing pool

✓ Charge

Mini-bar , Phone , Room service

▼ Bungalow Superior for Single Use

Book

Area:

max. pax.: 2 /min. pax.: 1

View:

Smoking allowed: no

▼ Bungalow Garden View

Book

Area: 29

max. pax.: 3 /min. pax.: 2

View:

Smoking allowed: no

✓ Free of charge

Central, individually controlled A/C 15.05-15.09 , Arrival gift wine & mineral water , Satellite TV , TV Russian channel , Hairdryer , Safe , Internet Wi Fi , Bath tub , Balcony/terrace , Tiled floor , Bathrobe , Slippers , ex.bed-Sofa bed

✓ Charge

Mini-bar , Phone , Room service

▼ Bungalow Sea View

Book

Area: 29

max. pax.: 3 /min. pax.: 2

View:

Smoking allowed: no

✓ Free of charge

Central, individually controlled A/C 15.05-15.09 , Arrival gift wine & mineral water , Satellite TV , TV Russian channel , Hairdryer , Safe , Internet Wi Fi , Bath tub , Balcony/terrace , Tiled floor , Bathrobe , Slippers

✓ Charge

Mini-bar , Phone , Room service

▼ VIP Bungalow Sharing Pool

Book

Area: 30

max. pax.: 3 /min. pax.: 2

View:

Smoking allowed: no

VIP rooms have their own longchairs and direct access to the semi-private pool. Include a King-sized bed or 2 twin beds, a sofa-bed, marble bathroom with bathtub and separate shower.

✓ Free of charge

Central, individually controlled A/C 15.05-15.09 , Arrival gift fruits, a bottle of wine & mineral water , Satellite TV , TV Russian channel , Hairdryer , Safe , Internet Wi Fi , Shower , Bath tub , Balcony/terrace , Tiled floor , Tea & Coffee making facilities , Bathrobe , Slippers , ex.bed-Sofa bed

✓ Charge

Mini-bar , Phone , Room service

▼ Bungalow Garden View for Single Use

Book

Area: 29

max. pax.: 2 /min. pax.: 1

View:

Smoking allowed: no

✓ Free of charge

Central, individually controlled A/C 15.05-15.09 , Arrival gift wine & mineral water , Satellite TV , TV Russian channel , Hairdryer , Safe , Internet Wi Fi , Shower , Bath tub , Balcony/terrace , Tiled floor , Bathrobe , Slippers

✓ Charge

Mini-bar , Phone , Room service

▼ Bungalow Sea View for Single Use

Book

Area: 29

max. pax.: 2 /min. pax.: 1

View:

Smoking allowed: no

✓ Free of charge

Central, individually controlled A/C 15.05-15.09 , Arrival gift wine & mineral water , Satellite TV , TV Russian channel , Hairdryer , Safe , Internet Wi Fi , Bath tub , Balcony/terrace , Tiled floor , Bathrobe , Slippers

✓ Charge

Mini-bar , Phone , Room service

▼ VIP Bungalow Sharing Pool for Single Use

Book

Area: 29

max. pax.: 2 /min. pax.: 1

View:

Smoking allowed: no

VIP rooms have their own longchairs and direct access to the semi-private pool. Include a King-sized bed or 2 twin beds, a sofa-bed, marble bathroom with bathtub and separate shower.

✓ Free of charge

Central, individually controlled A/C 15.05-15.09 , Arrival gift flowers, wine & a bottle of mineral water , Satellite TV , TV Russian channel , Hairdryer , Safe , Internet Wi Fi , Shower , Bath tub , Balcony/terrace , Tiled floor , Tea & Coffee making facilities , Bathrobe , Slippers , ex.bed-Sofa bed

✓ Charge

Mini-bar , Phone , Room service

▼ Junior Suite Sharing Pool

Book

Area:
max. pax.: 4 /min. pax.: 2
View:
Smoking allowed: no

▼ **Bungalow Side Sea View**

Book

Area:
max. pax.: 3 /min. pax.: 2
View:
Smoking allowed: no

▼ **Double Bungalow Sharing Pool**

Book

Area:
max. pax.: 2 /min. pax.: 2
View:
Smoking allowed: no

▼ **Bungalow Superior**

Book

Area:
max. pax.: 3 /min. pax.: 2
View:
Smoking allowed: no

▼ **Family Suite Sharing Pool**

Book

Area:
max. pax.: 4 /min. pax.: 2
View:
Smoking allowed: no

▼ **Bungalow VIP Premium Sharing Pool**

Book

Area: 30
max. pax.: 3 /min. pax.: 2
View:
Smoking allowed: no

✓ Free of charge

Central, individually controlled A/C 15.05-15.09, Arrival gift fruits, a bottle of wine & mineral water, Satellite TV, TV Russian channel, Hairdryer, Safe, Internet Wi Fi, Shower, Bath tub, Balcony/terrace, Tiled floor, Tea & Coffee making facilities, Bathrobe, Slippers, ex.bed-Sofa bed

✓ Charge

Mini-bar, Phone, Room service

▼ **Bungalow VIP Premium Sharing Pool for single use**

Book

Area: 30
max. pax.: 2 /min. pax.: 1
View:
Smoking allowed: no

✓ Free of charge

Central, individually controlled A/C 15.05-15.09, Arrival gift fruits, a bottle of wine & mineral water, Satellite TV, TV Russian channel, Hairdryer, Safe, Internet Wi Fi, Shower, Bath tub, Balcony/terrace, Tiled floor, Tea & Coffee making facilities, Bathrobe, Slippers, ex.bed-Sofa bed

✓ Charge

Mini-bar, Phone, Room service

▼ **Family Junior Suite Sharing pool**

Book

Area: 49

max. pax.: 4 /min. pax.: 2

View:

Smoking allowed: no

<p>Family suites, have twin beds or a double bed on request. The living area has two single sofa beds. An extra sofa bed can be installed to accommodate a third person. The marble bathroom has a bathtub, hairdryer and magnifying mirror. Furnished balcony and access to a sharing pool in several rooms.
</p>

✔ Free of charge

Central, individually controlled A/C 15.05-15.09 , Arrival gift fruits, a bottle of wine & mineral water , Satellite TV , TV Russian channel , Hairdryer , Safe , Internet Wi Fi , Shower , Bath tub , Balcony/terrace , Tiled floor , Tea & Coffee making facilities , Bathrobe , Slippers , ex.bed-Sofa bed , Other sharing pool

✔ Charge

Mini-bar , Phone , Room service
